

A vibrant, sunlit field of yellow wildflowers, possibly mustard or rapeseed, stretches across the foreground and middle ground. The flowers are in various stages of bloom, with some showing distinct yellow petals and green centers. The background features a clear blue sky with soft, white clouds. The overall atmosphere is bright and cheerful, suggesting a warm spring day.

# **ALERT® HQ Spring Newsletter**

## **Welcome to the 11th Edition**



# **What's new?**



**Welcome to our new course centres**



**Reminders**



**Updates from the team**



**BEACH® course COVID 19  
audit data review Part 2**



**RCN Conference Exhibitors**

# Welcome to our new Centres

- University of Surrey
- St Helens & Knowsley Hospitals NHS Trust
- Belfast Health & Social Care Trust
- Maidstone and Tunbridge Wells NHS Trust
- Roscommon University Hospital
- Blackrock Health Hermitage Clinic
- Cleveland Clinic London

## Reminders

- We receive a lot of enquiries for Train The Trainer course places, did you know that you can have access to the TTT teaching materials? If you feel confident you can run the course for your educators. Please see our regulations in course materials.
- Please ensure you have downloaded the most recent version of the teaching materials from our website and that you are using the correct ® logo if you are in the UK and ™ logo for international customers.



# Updates

- As of the 8th of March, Anna our ALERT® Administrator has left the team. We wish her well for the future. Any further correspondence please email the ALERT® inbox: [alert.course@porthosp.nhs.uk](mailto:alert.course@porthosp.nhs.uk)
- The End User License Agreement (EULA) will be changing to License Agreement (LA) from June 2023. If your license is due from June you will be sent the updated LA to sign and return.
- Like all businesses across the country , our costs are rising significantly due to high inflation. We are therefore increasing the price of the ALERT® License Agreement from £550 to £600 p.a starting from 1st June 2023 on your anniversary date, the BEACH® LA will increase from £300 to £350 p.a. In line with this ALERT® manuals will increase from £17 to £18 each, AWARE®, BEACH® & PEACH® manuals will increase from £10 to £11 each. All of the teaching guides will increase from £12 to £13 each.



# Updates continued.....

## Certificates

- We are taking the steps to reduce our carbon emissions in line with the NHS strategy to reach net zero by 2040 and looking at ways to change the process on candidate certificates.
- As a trial we here at ALERT® HQ have removed all our paper certificates from courses held locally as candidates have a record of attendance via electronic staff records (ESR). We will keep you updated on this process.
- We have recently trialed emailing some of our UK course centres PDF certificates but this has resulted in increased administration time which we cannot sustain in the future.



# COVID 19 Audit Data - Part 2

Post course questionnaires were submitted to over 20 BEACH® course candidates who had attended a course between January - December 2020. The questionnaires focused on how attendance of the courses had improved their;

- **Confidence**
- **Skills**

In looking after deteriorating patients, particularly during the COVID-19 pandemic. 100% of candidates would recommend the course to increase **confidence** and **skills** when looking after the deteriorating patient.



# RCN Conference Exhibitors

ALERT HQ are exhibiting at this years RCN Education Forum National Conference & Exhibition at Birmingham Conference and Events Centre and will have a stand in the main hall showcasing our suite of courses and new marketing material. Please come over and say hello if you are attending, we have lots of new merchandise for you to take. We will also be there to answer any questions about our suite of courses found [here](#).

## Contact Us:



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# Testimonials



" Everyone should attend this course, got my attention the whole way through. Felt like it was a very open forum and no silly questions"



"I think the structure of the course was excellent. The information and resources provided gave great structure that can be reused for future reference and application"



"I feel more confident going through A-E assessments, accessing help and using the SBAR tool after this course"