



# ALERT™ HQ Newsletter

First edition Summer 2017

Welcome to our first ALERT™ HQ  
Newsletter.

(From left to right) Pip Davies, Lynn Hansell,  
Bev Stockwell Nicky Sayer, Mandy Smale  
& Laura Wood



## WHAT'S NEW

We are now on Twitter

Follow us and tweet your course  
photos at @ALERT\_Course



We are also on LinkedIn connect with  
us now and explore more of our  
contacts around the globe.

Exploring use of BEACH™ in Care  
homes and community healthcare  
settings.

**WELCOME BACK MILTON KEYNES**

Milton Keynes have become a course  
centre once again.

**ACTION™ (ALERT™ Course down un-  
der)** is now up and running in

Melbourne, Australia.

**Welcome ROYAL MELBOURNE  
HOSPITAL**

We have a new website & address so  
please check us out at;

[www.porthosp.nhs.uk/alert](http://www.porthosp.nhs.uk/alert)

We would also like to welcome to  
ALERT™ South East Coast Ambulance  
(SECAMB) service who have  
recently become a course  
centre. WELCOME.



## KEY DATES

ALERT™ Network Day 26th Sept 2017.

Please email to book a place

[alert.course@porthosp.nhs.uk](mailto:alert.course@porthosp.nhs.uk)

[www.porthosp.nhs.uk/alert](http://www.porthosp.nhs.uk/alert)

**Only a few places left!**



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## Quality Assurance

As discussed at the last network day to ensure we have a robust Quality Assurance in place every ALERT™ centre will be asked to evaluate one course per year, this will be from 'on the day evaluation'. We will shortly be emailing all centres with the link to **smart survey** and ask that you enter the data from the form. From this we will be able to compile a report to send back to you all.

We are looking forward to our guest speaker Mark Hellaby to our Network Day in September to talk about Human Factors.

We are keen to hear from you any ideas on the ALERT™ Human Factors session as we would like to improve this. Please email

[alert.course@porthosp.nhs.uk](mailto:alert.course@porthosp.nhs.uk)

## ALERT™ Administration

Scott Sanders, ALERT™ Administrator has now left our ALERT™ family we wish him well in his new venture & in light of this we would like to welcome Anna Lisowiec who has recently joined us. Please forward emails on to:

[alert.course@porthosp.nhs.uk](mailto:alert.course@porthosp.nhs.uk)

Please remember when applying for your ALERT™ course certificates to tick the box after each candidate name, click 'update' and click 'mark the course as complete' to ensure candidates show as true and we do not receive blank course lists. If you require a further copy of the management system user guide please email us. Course certificates & manual orders will only be processed with a valid user licence.

**OUR NEXT NEWSLETTER WILL  
BE OUT IN THE AUTUMN/  
WINTER**

**UNTIL THEN LOOK FORWARD  
TO SEEING YOU AT THE  
NETWORK DAY!**